

## Carol Raphael

### Honorary Degree Citation

**Carol Raphael**

**Doctor of Humane Letters**

**May 25, 2004**

Health care advocate and visionary leader, Carol Raphael, you are the president and chief executive officer of the Visiting Nurse Service of New York, the largest voluntary home health care organization in the United States. You and your team of expert caregivers-inspired by public health pioneer Lillian D. Wald-perform courageous and vital tasks every day. But on September 11, 2001, you were called upon to perform perhaps the bravest and most essential tasks of your career.

Sixteen hundred of your patients lived in an area without power or water. You knew that many of them had serious, chronic illnesses and disabilities and were isolated and fearful in their homes. Your staff carried surgical masks, water, radios, and flashlights into dark buildings. You cut through red tape to get permission for your staff to reach patients in restricted areas. You secured cots and other essentials for staff stranded in the city. And you, yourself, visited the site several times, experiencing the devastation personally and inspiring your staff.

You have a long and illustrious career in health care and public service. You have a master's degree in public administration from Harvard University's Kennedy School of Government and completed its senior executive program. You worked at the New York City Human Resources Administration for ten years, ending in the position of executive deputy commissioner of the Income and Medical Assistance Administration. Then you were director of Operations Management at the Mount Sinai Medical Center in New York City. You have served as president and chief executive officer of the Visiting Nurse Service of New York since 1989.

You have made many contributions to national health policy and to advancing health care reform. You are a member of the Medicare Advisory Commission, which advises the U.S. Congress on Medicare payment and policies. You served on several Robert Wood Johnson Foundation national advisory committees and currently chair its Better Jobs, Better Care Initiative. You are a member of the New York State Hospital Review and Planning Council and chair its Fiscal Policy Committee. You were a member of the Medicaid Reform Task Force established by the State Senate in 2003.

You have also been contributing to Pace University since 1991. You are a valuable member of the Board of Trustees and serve as secretary for the Executive Committee, as a member of the Committee on Trustees, and as chair of the Academic Affairs Committee. You are a member of the Health Law Advisory Board and an advisor to the Lienhard School of Nursing Advisory Board.

You were a visiting Fellow at the Kings Fund in the United Kingdom. You have authored papers and presentations on post-acute care, long-term care, and end-of-life care and coedited the book *Home-Based Care for a New Century*.

For your many personal accomplishments in health care and health care reform, and for your valiant work on September 11, Pace University is honored to confer upon you the degree of Doctor of Humane Letter, honoris causa, with all the rights and privileges pertaining thereunto.

Aniello A. Bianco '61

Chairman, Board of Trustees

David A. Caputo

President, Pace University

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