Ready Reference 100509

Installing and Running Cisco AnyConnect VPN on Windows Vista/7

**Introduction**

This page provides instructions for how to install and connect to the Cisco AnyConnect VPN Client for Windows Vista and Windows 7 operating systems; including both 32 and 64-bit versions.

The Cisco AnyConnect VPN client is a web-based VPN client that does not require user configuration. VPN, also called IP tunneling or Virtual Private Network, is a secure method of accessing Pace University computer resources.

**Note:** If you use Firefox, Safari, or any other non-Internet Explorer browsers, then you will need to install the Java Runtime Environment before you will be able to successfully install the AnyConnect program. You can download this Java program at [http://www.java.com](http://www.java.com).

**Note:** You need to have rights to install ActiveX Control (Power User or Administrator level permissions).

**Note:** In order to avoid ActiveX Control problems for Internet Explorer users, please add [https://vpn.pace.edu](https://vpn.pace.edu) to the Trusted sites list in Internet Explorer.

**Adding [https://vpn.pace.edu](https://vpn.pace.edu) to Internet Explorer’s Trusted sites list**

- open Internet Explorer
- click the Tools menu
- select Internet Options
- click on the Security tab
- select Trusted sites
- click the Sites button
- enter [https://vpn.pace.edu](https://vpn.pace.edu) in the space provided
- click Add
- click Close and click OK

**Installing Cisco AnyConnect VPN on Windows Vista/7**

- open a browser and navigate to [https://vpn.pace.edu](https://vpn.pace.edu)
- enter your MyPace Username and Password
• click Login
• click Continue to accept the University's Appropriate Use Policy and proceed to the Pace’s network

The installation of Cisco AnyConnect VPN is automatic, as is the connection to the Pace VPN. You will see three windows appear at the same time for the Cisco AnyConnect VPN Client installation.

• click OK to continue the installation
Note: Internet Explorer users will be prompted to click the blue or yellow bar near the top of window and allow it to run and Install ActiveX Control. If not prompted about ActiveX, click skip or wait for the process to proceed automatically.

The User Account Control dialog box appears.

- select Allow

Once the installation is complete, you will be automatically connected to Pace's VPN.
You will see the icon located in the System Tray, which indicates connection. The icon is represented by two green dots and a gold lock.

Note: The connection can now be controlled and accessed from the System Tray icon.

Disconnecting from the Cisco AnyConnect VPN client

- right-click Cisco AnyConnect VPN Client icon in the System Tray
- select Open AnyConnect
- click Connection Tab from the Cisco AnyConnect VPN Client screen
- click Disconnect

Note: The icon that indicates disconnection is represented by two green dots.

Reconnecting to the Cisco AnyConnect VPN Client

- click Start and click All Programs
• select **Cisco AnyConnect VPN Client** from the folder list

• enter your *MyPace Username* and *Password*

• click **Connect**

• click **Accept** to enter the Pace network
When you are connected, you will see the icon located in the System Tray that indicates connection. This icon is represented by two green dots and a gold lock.

Getting Help

If you require any help with installing and connecting your AnyConnect VPN client, contact the ITS Helpdesk at (914) 773-3648 or send an e-mail to doithelpdesk@pace.edu.