

Hello,

We are looking forward to celebrating with you and want to answer your questions ahead of Commencement!

Arrival information is outlined in this email. Please <u>visit the Commencement website</u> for a <u>USTA</u> <u>Tennis Center map</u> and further information about transportation, what to wear, accessibility, and more.

## ACCESSING YOUR GRAD PASS AND GUEST TICKETS

Login to MarchingOrder to access your Grad Pass and guest tickets.

Everyone currently on the waitlist for additional guest tickets will hear back from the Commencement Team via email by Wednesday, May 15.

## WHEN TO ARRIVE

Graduates should plan to arrive at least one hour before their scheduled ceremony start time. Graduates and guests with accessibility needs should plan to arrive 1.5–2 hours prior to their ceremony start time.

Your Grad Pass and guest tickets include the timing of your ceremonies. You can also <u>view the</u> <u>schedule of events</u> on the Commencement website.

## HOW TO GET IN

On arrival, all graduates and guests will enter through the East Gate Main Entrance. Print or screenshot your Grad Pass and guest tickets in advance to avoid entry delays.

Graduates must present their Grad Passes at Graduate Check-in in the East Plaza, after entering at the East Gate Main Entrance.

Guests must present their tickets at the East Gate Main Entrance. After entering the venue, guests may proceed to the appropriate stadium for their graduate's ceremony.

Anyone without a Grad Pass or guest ticket will be prohibited from entering the venue.

## WHAT TO BRING

Please review <u>USTA Billie Jean King National Tennis Center's security policies and prohibited items</u> information for details on the venue's policies on bags, flags, banners, and more.

Graduates: remember you must wear academic regalia to participate in the Commencement ceremonies. Academic regalia includes a gown, cap, and a hood.

Bottle re-filling stations are available throughout the USTA complex. Bring your refillable bottles to stay hydrated!

The USTA's Grounds and Food Village will be open from 11:00 a.m.–4:00 p.m.; cash is not accepted.

# POLICIES FOR ATTENDING

We understand that there might be concerns about possible protests or disruptions on Commencement day, but be assured, we are closely monitoring the situation. Pace's dedicated Safety and Security team has been in regular communication with staff at the USTA Billie Jean King National Tennis Center, who have their own professional team of safety officers. Together we are working to ensure that everyone— graduates and guests alike—will be supported when they celebrate this special day.

We look forward to celebrating your achievement at Commencement!

Commencement Team