PACE UNIVERSITY

Auxiliary Services



HOW CAN WE ASSIST YOU?

- o ID Cards
- ID Photo Uploads
- BankMobile Refund Selection
- Barnes & Noble Spirit Store
- Community Locker Rentals
- Dining Services
- Meal Plans
- Vending Machines





PACE ONE CARD

- Official identification card issued to all members of the university community
- Convenient
 payment method
 (Dining, Flex &
 Voluntary Dawg
 Dollars) for food
 and services on and
 off campuses

- Lost card and photo change fee: \$30
- Worn-out replacement: free

- Student ID cards are required for essential oncampus services such as:
- Meal Plans
- Residence Halls
- Printing Funds
- On-campus activities
- Intercampus travel
 (Pace Shuttle)

MORETHAN ANID



ID PHOTO UPLOADS

<u>Upload Your ID Photo</u>

Photo requirements include:

- Headshot
- Must be directly facing the camera
- White background
- Color photo
- No hats, sunglasses, filters, or other obstructions to the photo

Online Photo ID Submission Instructions















VIRTUAL ID CARDS

- Virtual cards are available to remote students needing ID access.
- o Obtain A Virtual ID
- This card is not for use on campus. To access the campus, students will need a physical ID card.



BANKMOBILE REFUND SELECTION

- Third-party refund distribution company
- o All BankMobile activation codes are mailed to the student's home address
- Students can also use the single sign-on feature without needing a personal code in the Pace portal. <u>Choose Your Refund Preference</u>
- o Banking benefits:
 - ACH Deposit
 - BankMobile Debit Card
 - Free checking account available
 - Direct Deposit for student workers
 - Allpoint ATMs: 55,000 surcharge-free ATMs

*U.S. Based mailing address required

Allpoint ATM Locator

EXAMPLE - BANKMOBILE REFUND SELECTION EMAIL

The Customer Care team at BankMobile will provide students with instructions on how to set up their refund preference through the Pace Portal. This will include FAQ and the customer service number for additional assistance.



WE WORK WITH YOUR COLLEGE TO DELIVER YOUR REFUND

Dear (JANE) (DOE),

Your college, Pace University, may have money for you in the form of a refund. Some of the reasons you might receive a refund:

- Receipt of financial aid or grant.
 - · Dropping a class.
 - Getting a scholarship.

Pace University has partnered with us to deliver your refund. We have been helping students for over 20 years and in fact, 1 in every 3 students in the US receives their refund from us. By selecting a refund preference, you'll have the power to choose how you would you like to receive your refund. Getting your money is simple!



Log in at portal pace.edu



Click the Students tab

Under Tuition, Billing and Accounts Resources

Click BankMobile Disbursements Refund Selection



Select how you want your money delivered

MAKE YOUR CHOICE

Have Questions?

Visit our FAQs page or contact Customer Service at 1-877-327-9515.

Thank you,

BARNES & NOBLE SPIRIT STORE



- You save when buying or renting course materials from your campus store.
- o Price match is available when renting or buying. We price match Amazon, bn.com, and local competitors.
- Your campus store is on campus with free and fast in-store pickup with every online order.
- We work directly with your professors to ensure the right course materials are available for all classes at our campus bookstore.

Visit our websites for more details:

<u>Pleasantville Spirit Store</u> <u>New York City Spirit Store</u>



COMMUNITY LOCKER RENTALS

- Only on the (New York City) campus
- Registered students, current staff, and faculty
- One locker per Pace member
- Semester basis for rentals
- Payments must be made in full
- Lockers must be cleared out by the designated expiration date.

Locker rental fee: \$30 per semester *nonrefundable

Late storage fee: \$30

Rent A Locker



DINING AT PACE

OUR MISSION

Providing high-quality, efficient, innovative services to enhance the student experience on campus.

Providing a nutritious, flexible, and well-balanced meal plan is our priority. The new Meal Exchange Program was partly a response to global food insecurity concerns. The concept was derived from benchmarking, industry trends, and internal collaboration with various student and administrative areas.



MEAL EXCHANGE PROGRAM

What is it?

Hybrid Program:

- Meal swipes
- Dining Dollars
- Flex Dollars

What's a swipe?



- Station main entrée +
- Station Specific Side
- Snack
- Beverage



COMPLETE MEAL OPTIONS

Grill Station Example:

Station Main Entrée: Burger

Station Specific Side: Fries

Snack: Cookie

Beverage: Dasani

Sushi Station Example:

Station Main Entrée: California Roll +\$3

Station Specific Side: None

Snack: Bag of Chips

Beverage: Aha Sparkling Water

Pasta Station Example:

Station Main Entrée:

Penne with tomato sauce

(1 protein + 3 toppings)

Station Specific Side:

Garlic Knots

Snack: Side Salad

Beverage: Fountain Beverage



MEAL PLAN OPTION INFORMATION

- All full-time students receive a meal plan
- Incoming First-year, Sophomore, & Junior students receive the Setter's 10 plan
- Commuters receive the declining balance commuter meal plan
- There are upgrade meal plan options available



EXAMPLE - SETTER'S 10 PLAN

- 10 meal swipes per week can be used in the main dining facilities
- 1 swipe = station main entrée, station-specific side, snack, beverage
- \$500 Dining Dollars can be used on campus at:
 - On-campus dining locations
 - Starbucks/We Proudly Brew
 - Student Enterprise Businesses
 (Pace Perk, Pace Perk Mart, and Pace Perk Fit) *Pleasantville

- \$215 Flex Dollars can be used at:
- Barnes & Noble Spirit Store
- Vending Machines
- GrubHub
- Starbucks/We Proudly Brew
- Off-campus partners
- Student Enterprise Businesses (Pace Perk, Pace Perk Mart, and Pace Perk
 /Fit)*Pleasantville

MEAL PLANS 2025—2026

- Meal Swipes are per week
- Dining and Flex Dollars are per semester
- Meal swipes expire at the end of each semester
- Dining and Flex Dollars roll over from the Fall to Spring semesters only

Meal Plan Options (PDF)

STANDARD PLANS

First-Year Students, Sophomore & Junior Default Plan

Setters10 \$2.525

- 10 swipes per week
- \$500 DD, \$215 Flex

NYC and Pleasantville Campus

Red (Optional Plan for Sophomores)

\$2,525

• \$2,420 DD, \$105 Flex

Juniors and Seniors

Blue (Optional Plan for Juniors & Seniors)

\$1,400

• \$1,295 DD, \$105 Flex

Green (Townhouses)

\$650

• \$595 DD, \$55 Flex

Commuter

\$300

• \$250 DD, \$50 Flex

Grad and Law

\$650

• \$600 DD, \$50 Flex

UPGRADE OPTIONS

Meal Exchange Upgrades

Setters10 Plus

\$2,785

- 10 swipes per week
- \$550 DD, \$415 Flex

Setters12

\$3,090

- 12 swipes per week
- \$500 DD, \$415 Flex

Setters15

\$3,560

- 15 swipes per week
- \$505 DD, \$415 Flex

Setters17

\$3,890

- 17 swipes per week
- \$505 DD, \$415 Flex

Declining Balance Upgrades

Silver

\$3,090

• \$2,675 DD, \$415 Flex

Commuter Upgrades

Commuter 1

\$905

- 50 swipes per semester
- \$250 DD, \$50 Flex

Commuter 2

\$1010

- 50 swipes per semester
- \$250 DD, \$150 Flex

Grad and Law Upgrades

Grad and Law Plus \$850

• \$650 DD, \$200 Flex

If you choose to upgrade your plan, you will be required to pay the difference in price between your starting plan and the upgrade.

Visit www.pace.edu/dining for a video on how to use your meal exchange and more information.

MEAL PLAN WAIVERS

- Online/Remote Students
- Excessive Balance
- Religious Exemption
- o Medical Exemption: Handled By Student Accessibility Services (SAS)

Meal Plan Forms



DINING & FLEX DOLLARS









Dining Dollars

- On-Campus Dining Locations
- Student Enterprise Businesses (*Pleasantville*)
- Starbucks
- BYTE Machines (Pleasantville)

Flex Dollars

- Vending Machines
- BYTE Machines (Pleasantville)
- Student Enterprise Businesses (Pleasantville)
- GrubHub
- Starbucks
- Barnes & Noble Spirit Store
- Off-Campus Partners (20+ locations)



^{*}Dining and Flex Dollars roll over to the Spring semester only and must be used by the end of the Spring semester.

GRUBHUB+

VENDING ACROSS CAMPUS

Auxiliary Services has partnered with GrubHub and Canteen Vending to make your university experience a bit "more full".

- Students can use their Flex and Voluntary (*Dawg*) Dollars with non-Pace establishments on GrubHub+.
- Must be an active student



*Only for participating vendors

- Your Pace One Card can be used at all vending machines on campus.
- o Forms of Payment Accepted?
- Flex Dollars
- Voluntary (*Dawg*) Dollars
- Apple Pay
- Credit Card
- Cash



NEW YORK CITY OFF-CAMPUS PARTNERS

CVS Pharmacy

129 Fulton St, New York, NY 10038

Phone: (212) 233-5023

Chipotle

101 Fulton Street, New York, NY 10038

Phone: (212) 964-0435

Pace Gourmet Deli

112 Nassau Street

New York, NY 10038

Red Mango Frozen Yogurt

111 Fulton Street, New York, NY 10038

Phone: (516) 321-3210

Rosella's Pizza

164 William Street, New York, NY 10038

Phone: (212) 619-8260

Southbridge Pharmacy

80 Beekman St. New York, NY 10038

Phone: (212) 786-5840

Subway

112 John St., New York, NY 10038

Phone: (212) 732-7283

Vineyard

233 Broadway, New York, NY 10279

Phone: (646) 623-6215

Xpress Lane Pharmacy

99 Nassau Street #111

New York, NY 10038

Phone: (212) 962-4900 or (212) 962-4917



PLEASANTVILLE OFF-CAMPUS PARTNERS

Applebee's

18 Saw Mill River Road Hawthorne, NY 10532

Phone: (914) 345-1555

CVS/Pharmacy

1024 Broadway, Thornwood, NY 10594

Phone: (914) 769-0558

Falafel Taco

30 Wheeler Ave

Pleasantville, NY 10570

Phone: (914) 579-2526

Frank & Joe's Deli

76 Wheeler Ave

Pleasantville, NY 10570

Phone: (914) 747-1349

Italia Brick Oven Pizza

1010 Broadway

Thornwood, NY 10594 ·

Phone: (914) 741-9111

Lefteris Gyro IV

501 Marble Ave

Pleasantville, NY 10570

Phone: (914) 579-2274

Lucio's Pizza

76 Washington Avenue

Pleasantville, NY 10570

Phone: (914) 741-9200

On's Chinese Restaurant

475 Bedford Road

Pleasantville, NY 10570

(914) 741-6277

Pleasantville Diner

10 Memorial Plaza

Pleasantville, NY 10570

(914) 769-8585

Sal's Pizza and Pasta

201 Marble Avenue

Pleasantville, NY 10570

Phone: (914) 769-1199

Subway

482 Bedford Road

Pleasantville, NY 10570

Phone: (914) 741-9800

The Taco Project

465 Bedford Road

Pleasantville, NY 10570

Phone: (914) 804-2820



WAYS TO SAVE

- Only use meal swipes when you want a complete meal
- Get all the items included in the meal, swipe each time
- o Activate low-balance text alerts
- Take advantage of meal deals



MEAL DEALS









CHECK MEAL PLAN BALANCE

- Get a receipt at the register
- o Check Card Balance
- Download the Pace Mobile app and, under the One Card tab, you can check your card information, meal plan balance, and add Voluntary (Dawg) Dollars or Swipes.



DAWG DOLLARS & SWIPES

Voluntary (Dawg) Dollars are funds that are not originally part of the meal plan. They can be added as a supplement and never expire, functioning in the same way as Flex Dollars.

Voluntary (Dawg) Swipes are used only in the cafeteria and function the same way as meal exchange swipes.

How to add Dawg Dollars & Swipes:

- o Add Dawg Dollars & Swipes
- Student Accounts (In-person)
- In the cafeteria with a Dining Service Manager (*Pleasantville*)



FOOD RESOURCES

Fare Trade











More Information about Food Resources

DINING ADVISORY BOARD

DAB is a platform which allows students to communicate directly with the university and dining services (Chartwells) to voice improvements and concerns.

The mission is for the university, students, and dining services to work in a collaborative effort to address the needs of the PACE Community.



MEET THE TEAM

Clifford Mondesir



Executive Director

Shynae Davis



Dining Compliance

Manager

Jamila Lindo



Administrative Student
Operations Manager

Veronica Lorenzo



One Card Coordinator
Pleasantville Campus

Carlton Ferdinand



One Card Coordinator

New York City Campus

THANK YOU



Follow us on Instagram

To learn more, visit:



<u>Auxiliary Services Website</u>



auxiliaryservices@pace.edu



(877) 722-3431

