

The **Ping and Release** feature will check the ExamSoft server when an Exam Taker tries to start an assessment to ensure it is the first time the Exam Taker has taken the assessment. If the assessment was started earlier, the **Ping and Release** feature will not allow the Exam Taker to resume the assessment unless a **Resume Code** is entered by an Exam Manager or Proctor.

1. Navigate to the **Assessments** tab.
2. Create an assessment.
3. Locate the **Additional Security Options** section at the bottom of the posting window.

Post Assessment

Posting Name: POST number: **1**

Assessment Password:

Settings

Course: Training Instructor:

Download Start: 02/24/2014 09:30 AM Email Download Reminder: @ 2 AM

Download End: 02/28/2014 09:30 AM Email Upload Reminder: @ 2 AM

Additional Security Options

Remote Assessment Deletion Remote Deletion Date:

Ping & Release

4. Click the **Ping & Release** check box.
5. A dialogue box will appear with a warning indicating that for **Ping and Release** to take effect, the Exam Taker must be connected to the Internet right before and after an assessment.

The page at <https://ei13.examssoft.com> says:

This feature requires an Internet connection to launch of the assessment as well as immediately after for record-keeping purposes. Are you sure you want to activate?

6. Click **OK**.



Ping and Release is available for both secure and non-secure assessments. If the Exam Taker is completing a secure assessment, their device must be connected to the Internet prior to launching the assessment for **Ping and Release** to take effect. When the Exam Taker begins the secure assessment, SofTest will automatically disconnect the device from the Internet.

Student View

1. If the Exam Taker attempts to start an assessment while not connected to the Internet, a dialogue box will appear prompting him or her to either connect to the Internet or ask for assistance from a proctor.

An Internet connection is required to start this exam. Please check your Internet connection and try again. If you do not have an Internet connection, you may ask assistance from a proctor. Would you like assistance starting the exam?

2. If the Exam Taker does not connect to the Internet, he or she will be given a continuation code. This continuation code will be used to obtain the resume code, which will allow the Exam Taker to complete the assessment.

ExamSoft Questions Rubric

Home > Assessments > Ping and Release

Ping and Release

Resume Code: 7323132
Please enter this Resume code

Continuation Code: 9383A

Search Results: Posting ID: A

Continuation Code = 9383A

The Resume Code can be generated in the Exam Taker Activity tab of the assessment.

Resume Code

You have requested to bypass Internet validation of this exam. Please ask the proctor to enter a continuation code to allow exam startup. This event has been logged for auditing purposes.

Continuation Code = 9383A

Ping and Release is a great tool used by Exam Managers to ensure that Exam Takers do not take an assessment more than once, unless it is the intention of the Exam Manager. Through the process of pinging the ExamSoft server before and after an assessment, SofTest undergoes its own system of checks and balances to ensure assessment security.