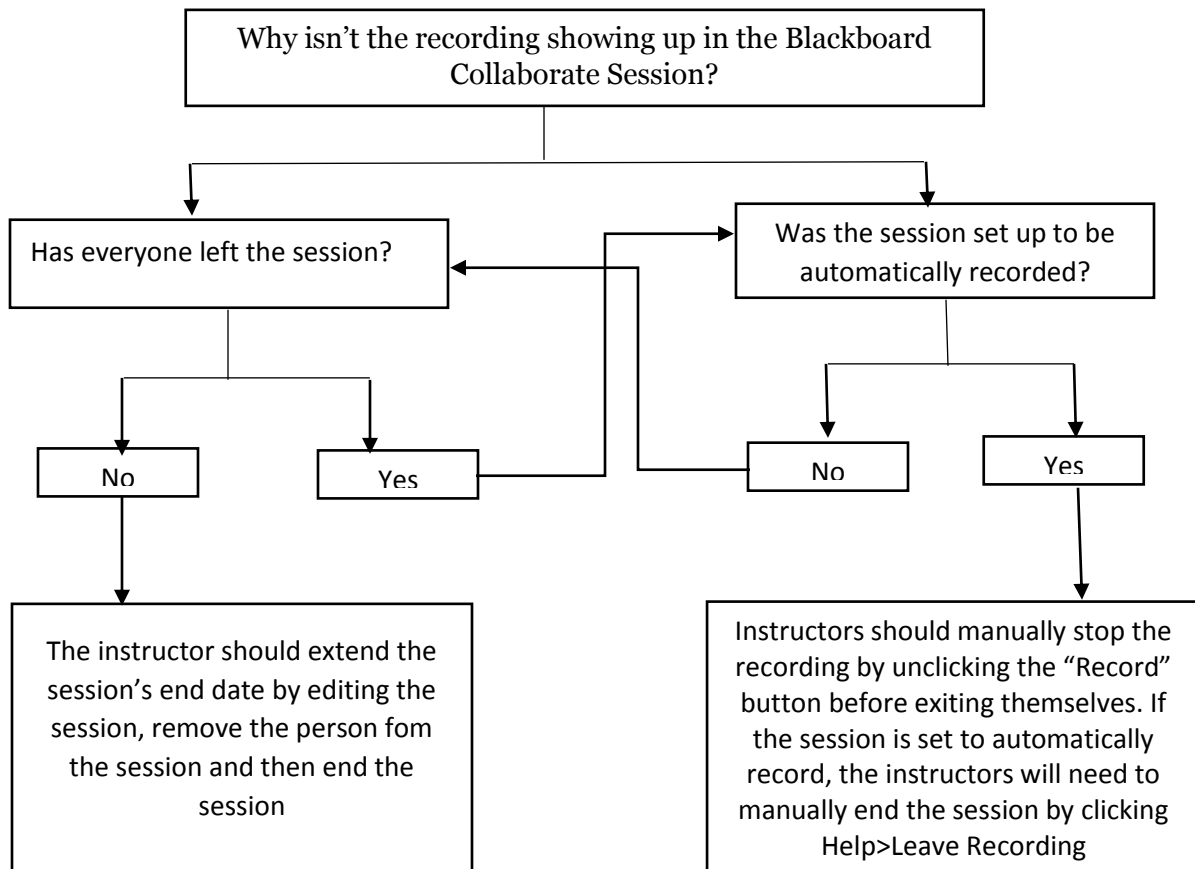


TUTORIAL**TROUBLESHOOTING BLACKBOARD COLLABORATE RECORDINGS**

Follow these steps if you are having trouble accessing a Blackboard Collaborate recording.



If all else fails:

Call Academic Technologies:
[914-773-3664](tel:914-773-3664)

Call the 24/7 Bb Collaborate Support Line:
1(877)382-2293