# **Virtual Interview Workshop**





# Workshop Agenda

- 1. Why Virtual Interviews Are Increasingly Popular
- 2. Types of Virtual Interviews
- 3. Pre-Recorded Interviews
- 4. Six Tips for a Successful Virtual Interview
- 5. The Interview Day Action Plan
- 6. Post Interview
- 7. Next Steps Participate in practice virtual interviews



#### Why Video Interviews Are Increasingly Popular

- Removes interviewer bias employer can efficiently review multiple candidate interviews where the candidates experience the same environment, identical questions and stressors
- Saves employer time, money, and eliminates employer and/or candidate travel
- ✓ Easy to implement with mainstream technology
- Research shows an increasing number of companies are using this format as the first step in their interview process



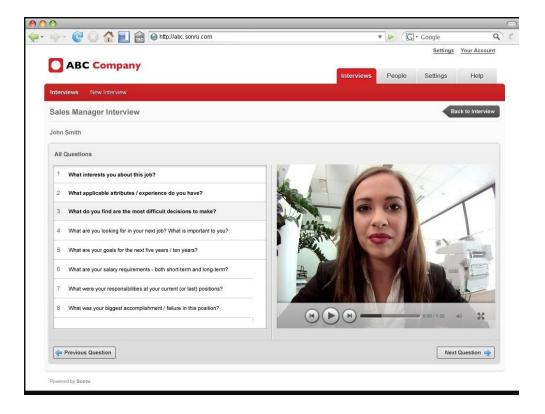


## **Types of Video Interviews**

	Туре	Platforms	
	Online <b>Virtual Interview</b> - Live	Zoom, Skype, FaceTime, Google Hangouts or other 3 <sup>rd</sup> -party video app	
	One-Way Self Recorded Interviews – <b>Pre-Recorded Interview</b>	Employer emails a link; candidate opens link and participates in the video interview within specified timeframe	
Career Services	zoom <b>Skype</b>	FaceTime Google Hangouts	Ţ

### Virtual Interview

- The Pre-Recorded Interview differs from the virtual interview in that the candidate is responding to question prompts and is not interacting with a person
- ✓ In some cases the pre-recorded interview may ask you to solve a problem or address a case study
- ✓ The candidate will have a time limit to complete each answer
- ✓ For the purposes of this presentation, we will focus on the Virtual ("Live") Interview





## Six Tips for a Successful Virtual Interview

- 1. Test technology
- 2. Location
- 3. Dress for success
- 4. Body language & eye contact
- 5. The Interview
- 6. Practice





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# **Test Technology**

- ✓ Download the software well in advance of the interview
- ✓ Test internet connection and make sure your battery is fully charged
- ✓ Practice makes perfect: do training/test calls with your friends to become more comfortable with the App
- ✓Close any streaming during your interview as it may slow down your connection
- ✓ Conduct a quick test the morning of the interview to verify that the camera and the microphone are working properly







#### ✓ Clean, uncluttered background with good lighting

- ✓ Check what can be seen behind you it should be neat and simple
- $\checkmark$  Avoid cluttered book shelves or large paintings
- ✓ Make sure to have a clean desk notes hidden
- ✓ Place light behind computer to illuminate face and avoid shadows
- ✓ Blur and Virtual Backgrounds; No "fun" or "busy" backgrounds
- ✓ "Touch up my appearance" (on Zoom or other platforms)—Settings, Video, Touch Up

#### $\checkmark$ No interruptions

- ✓ Free from pets, phones, noise and family/friends
- ✓ Make sure you tell your family or friends that you have an interview so that they "DO NOT DISTURB"
- $\checkmark$  Use a white noise machine if you live with others.





### **Dress for Success**

- $\checkmark$  You only have one change to make a great 1<sup>st</sup> impression
- ✓ Wear the same professional attire as an in-person interview
- ✓Neutral/Dark Suit (Blue, Black, Grey)
- ✓Make sure your suit is ironed/cleaned
- ✓ Tattoos & Face Piercings cover them up, or remove face
  - piercing, if possible
- ✓ Nails neat and clean









#### **Dress for Success—Continued**

- ✓ Hair must be neat and clean
- ✓No playing with hair---it's a huge distraction!
- ✓ Opt for "slicking back" for a sleek look
- ✓ Use a professional bun, ponytail or braid
- ✓ If you decided to leave it down, remember to keep it away from the face
- ✓ If your hair is high volume with lots of curls, there are styles that you can use to keep it from being in your face.



## Body Language & Eye Contact

- ✓ Interviewers notice body language avoid distracting gestures
- ✓ Do not slouch, yawn, or fidget some employers can rewind interviews
- ✓ Set camera at eye level and audio levels beforehand
- ✓ Look at the camera, not the interviewer!
- ✓ Your position- well centered, not too close or far





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### The Interview

- ✓ Watch tone, rate, volume of speech
- ✓ Do not rush your answers virtual (pre-recorded) interviews usually have a set amount of time per question
- ✓ Virtual (live) interviews are a conversations so you want to pace yourself and speak slowly and clearly
- ✓ Use a chair with a desk/table (not the couch or bed!)
- ✓ Make sure that you know the Meeting ID and Password and check date of interview, time, and time zone beforehand
- ✓ Be on-time, maybe 5 minutes early



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PLEASE SLOW DOWN

### The Interview--Continued

- ✓ Give a "digital handshake"
- ✓ Make sure that the interviewer's face box (if virtual, live) is close to the camera
- ✓ Let the other person speak, don't interrupt
- ✓ Non-verbals are important—nods, smiles, hand gestures—in moderation.
- ✓ Acknowledge when you will be taking notes or when you finish answering a question. You may want to say "that's all" or "thank you" with a nod to acknowledge that you are done.
- ✓ Don't be afraid to ask for clarification.
- ✓ Video interviewing is a conversation but don't be too familiar or relaxed.



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#### Practice!

✓ Conduct research on the company and position

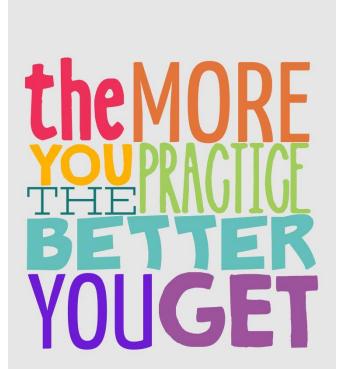
✓ Explain in detail why you are the best candidate for the specific position to which you are applying

✓ Practice behavioral questions

✓ Review your resume

✓ Record yourself on Zoom

✓ Practice with LinkedIn!



#### **Interview Day**





### **Interview Day Action Plan**

✓ Dress professionally

- ✓ Check internet connection
- ✓ Turn on equipment 10-15 minutes early test, test!

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- ✓TURN OFF cellphone and landline phones
- ✓No pets or distractions
- ✓ Follow interviewer's lead
- ✓ Stay focused!
- ✓ Say thank you!





#### **Post Interview**





# Send Customized Thank You Emails to Each Interviewer within 24 Hours

✓ Use a clear Subject Line: Thank You for Sales Internship Interview – Sam Smith

#### ✓ Keep email 4-8 sentences in length:

- ✓ Express appreciation for interview
- ✓ Reiterate interest in position, department, and company
- ✓ Remind employer of particularly relevant skills and qualifications
- ✓ Provide additional information that did not get covered in interview
- ✓ Attach link to LinkedIn or online portfolio





#### Next Steps

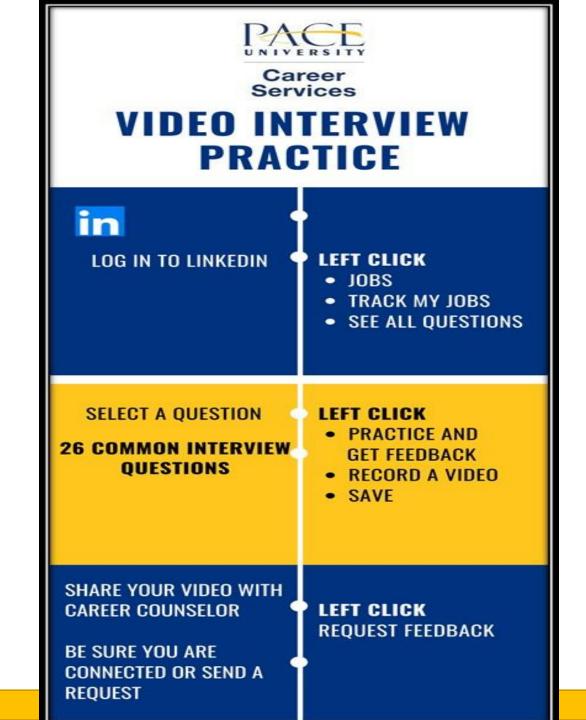




### Virtual Interview Practice via LinkedIn









#### Career Services is Here to Help

http://www.pace.edu/career-services 212-346-1950 (NYC); 914-773-3415 (PLV) careers@pace.edu

- ✓ Practice Interviews
- ✓ Informational Interviews
- ✓ Interview Guidebook
- ✓ Call or email any questions!
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#### **GOOD LUCK!**